

# Message to Our Customers

We hope that you and your families are healthy and well during this time. For the protection of our customers, colleagues, and community, our team made adjustments to our hours and office accessibility. These changes will allow for us to continue to serve you efficiently and safely. Please take a moment to review these changes below.

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## Visiting Our Offices:

### Drive-Up and Appointment Access:

40 Friend Street, Amesbury, MA  
836 Central Avenue, Dover, NH  
27 High Road, Newbury, MA  
63 State Street, Newburyport, MA  
21 Storey Avenue, Newburyport, MA  
1390B Lafayette Road, Portsmouth, NH  
6 Merrill Street, Salisbury, MA

### Drive-Up Only Access:

321 Lafayette Road, Hampton, NH

### Location Closed: (Night deposits at these locations will be processed the next business day)

43 Main Street, Amesbury, MA  
137 Portsmouth Avenue, Exeter, NH  
254 State Street, Portsmouth, NH

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## Business Hours: Effective Monday, April 6th

**Monday-Friday** 9:00 AM - 4:00 PM  
**Saturday** Closed

To help support social distancing, we ask that you utilize our night deposit drop, schedule appointments to address your banking needs, and utilize ATMs. Remember as a Newburyport Bank customer, you have access to over 55,000 surcharge free ATMs in the SUM, Allpoint and MoneyPass networks.

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## Online and Mobile Banking:

We have many self-service banking channels to assist you with your banking needs. Our online banking platform allows you to manage your accounts anytime and anywhere, including viewing balances, making transfers, paying bills and depositing checks. If you haven't yet downloaded our mobile banking app we encourage you to do so. Please visit the Apple App or Google Play stores to download the app.

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## Accessing Safety Deposit Boxes:

You are able to access existing safety deposit boxes by scheduling an appointment with our team. These appointments will take place during normal business hours. To schedule an appointment, please call 978-462-3136.

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## Questions Prior to Scheduling an Appointment:

We are committed to the safety of our customers, colleagues and community. Prior to scheduling an appointment with our team, a team member will ask you the following questions:

1. Have you been in contact with anyone exhibiting symptoms of Coronavirus?
2. Do you have any symptoms of Coronavirus?
3. Is there any reason you would not be able to be in contact with another individual?

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## Safety of Funds:

All deposits at Newburyport Bank are insured in full. FDIC insures all funds up to \$250,000. Beyond that, our DIF insurance insures all monies exceeding \$250,000. Remember all of your deposits with Newburyport Bank are safe and fully insured.

Our Bank has endured many historical events since our inception in 1854. This includes the Civil War, Great Depression, WWI, WWII, September 11th, and the 2008 Financial Crisis. Depositors have not lost even a penny with Newburyport Bank during those times. We are here to serve you and our commitment to safety is unwavering.

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## We are Here to Help:

The journey we have all shared over the past month is not a journey anyone expected, but we will get through it, together.

Just having someone you can trust makes all the difference. With us by your side, you are journeying through these challenging times with a safe, secure and sound community bank which has a long track record of weathering storms. As always, we're here for you during this unprecedented journey. Leading, guiding, supporting, encouraging, lending and investing. If you want to talk, give us a call. If you need a solution, let us help.

Lean on us and let's share the journey.

Customer Service:	978-462-3136
Telephone Banking:	877-462-3136
Online Banking:	NewburyportBank.com

Stay Well,  
Newburyport Bank



**Newburyport  
Bank**  
JOURNEY WELL



Member DIF  
Member FDIC