



Message to Our Customers

Dear Customer,

Our team meets daily to discuss the evolving situation of the Coronavirus pandemic. Customer, colleague and community safety is at the top of our minds. It is for this reason that we have made changes to accessing our offices. We want to share those changes with you.

Visiting Our Offices

In an abundance of caution and for the protection of our customers, colleagues and the community, we made the following access changes.

Drive Up Only Access:

- 40 Friend Street, Amesbury, MA
- 836 Central Avenue, Dover, NH
- 27 High Road, Newbury, MA
- 63 State Street, Newburyport, MA
- 21 Storey Avenue, Newburyport, MA
- 1390B Lafayette Road, Portsmouth, NH
- 6 Merrill Street, Salisbury, MA

Appointment Only Access

- Please call 978-462-3136 to arrange for an appointment to access safety deposit boxes.
- 43 Main Street, Amesbury, MA
- 137 Portsmouth Avenue, Exeter, NH
- 254 State Street, Portsmouth, NH

Temporarily Closed (Wednesday, March 18th – Saturday, March 21st)

- 321 Lafayette Road, Hampton, NH
 - o This branch will reopen for drive-up only access on Monday, March 23rd.

These changes were made in order to help decrease the spread of Coronavirus and are not due to any concerns with the stability of the Bank itself. Both the safety of all those who enter our facilities and the soundness of the Bank are our top priority.

To help support social distancing, we ask that you utilize our night deposit drop, schedule appointments to address your banking needs, and utilize ATMs. Remember as a Newburyport Bank customer, you have access to over 55,000 surcharge free ATMs in the SUM, Allpoint and MoneyPass networks.

Online and Mobile Banking

We have many self-service banking channels to assist you with your banking needs. Our online banking platform allows you to manage your accounts anytime and anywhere, including viewing balances, making transfers, paying bills and depositing checks. If you haven't yet downloaded our mobile banking app we encourage you to do so. Please visit the Apple App or Google Play stores to download the app.

Our commitment to safety, soundness, and delivery of customer service is unwavering.

Please feel free to reach out to us at

Customer Service: 978-462-3136

Telephone Banking: 877-462-3136

Online Banking: NewburyportBank.com

Stay well,
Newburyport Bank